



Affirmation Statement

Banner Plan Administration (BPA) affirms the following:

1. Utilization Management decision making is based only on appropriateness of care and service and existence of coverage.
2. The organization does not specifically reward practitioners or other individuals for issuing denials of coverage.
3. Financial incentives for Utilization Management decision makers do not encourage decisions that result in underutilization.

Criteria Availability

BPA will provide copies of the criteria used in medical necessity decision making free of charge. All criteria used can be obtained by verbal request to the Medical Management Pre-Service Authorization phone line: 480-684-7841. If you would rather email, please send to: BHNMedicalManagement@BannerHealth.com. Someone will return your call, request your mailing address and send you a copy of the requested document.